



OPENTEXT TO AZURE MIGRATION

WATER AND SEWER AUTHORITY OF EAST COAST CITY

OVERVIEW

The client, the Water and Sewer Authority of a major East Coast city, maintains a large OpenText environment supporting all records management, a system with over 200 users. The current environment leverages Oracle as the database, but the licensing costs for Oracle have greatly increased over the years. In addition, the OpenText Content Server version was on a trajectory which would not comply with the Records Management Policies and Requirements of the organization in the future.

APPROACH

The Stellar team decided to migrate the organization's data from OpenText On Premise Version 10.1 to Oracle Database v 10. Over 6 terabytes of documents were affected in this migration. The team utilized custom Kofax integration services and custom reporting to complete the project.

SOLUTION

Stellar first upgraded the OpenText Content Server on Premise to version 16.4 and tested the readiness of the upgraded system. After the upgrade was finalized and the burn in period completed, the team migrated OpenText to Azure and simultaneously migrated the database from Oracle to SQL. Stellar migrated content, records management schedules, and reports as part of this project.

RESULTS

Our team was able to reduce licensing costs incurred by the client by using SQL. They leveraged Microsoft Azure for Hosting Services, providing a more robust environment. Our consultants also eliminated a number of custom reports by combining functionality across 15 reports. Notably, the project provided a streamlined protocol for ingestion of external content for the Records Management department.